



EUROPEAN COMMISSION
DIRECTORATE-GENERAL FOR EMPLOYMENT, SOCIAL AFFAIRS AND INCLUSION

Social Rights and Inclusion
Social Policies, Child Guarantee, SPC

Brussels
EMPL.D.1/BL

Dear Sir, / Dear Madam,

The Directorate-General for Employment, Social Affairs and Inclusion (DG EMPL) has constructed a Verian Group (lead), in cooperation with Sapienza University of Rome and the Odenore (Observatory of Non-take up of Rights and Services), to conduct a study on the non-take up of social benefits in the EU Member States.

The aim of this study is to explore the rate of non-take up of social benefits in the EU, identify the underlying causes and propose potential solutions. As part of the project, the contractor will consult with experts in line ministries in charge of social policy, public welfare services as well as organisations that represent or provide services to individuals at risk of poverty or social exclusion, and who may be eligible for social benefits in the Member States.

You are invited to contribute to this study with your valuable expertise and insights by taking part in consultation activities, including interviews and focus groups. Your participation is voluntary, and contributions to the study will be anonymised before the publication of project reports.

The action covers all EU Member States and will take place throughout 2025 and the first half of 2026.

If you wish to receive further clarification about the scope or context of this action, you can contact the Unit D.1, Social Policies, Child Guarantee, SPC of the Directorate-General for Employment, Social Affairs and Inclusion (DG EMPL): empl-d1-unit@ec.europa.eu.

Additionally, you can reach out to the project's core team members if you need additional information:

- Patricia Scherer, Director for Policy Implementation, Verian Group
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Thank you in advance for your kind cooperation and valuable contribution to this project.

Yours faithfully,

Jiri Svarc

Head of Unit